

July 31, 2001

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FEDERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

Ms. Magalie Roman Salas Secretary Federal Communications Commission 445 Twelfth Street Room TW-A325 Washington, D.C.

Re: CC Docket No. 88-2 Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell second calendar quarter of 2001.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

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PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: April - June 2001

Business Line 267427 0.0 2.0 PBX 16127 0.0 6.9 0.3 0.5 0.3 0	Service	Orders	MA	Interval
PBX 16127 0.0 6.9 CENTREX 65753 0.0 3.7 WATS 6706 0.1 4.1 Mobile Nothing to Report	Business Line	267427	0.0	2.0
WATS 6706 0.1 4.1 Mobile Nothing to Report 9 Feature Group A 6 0.0 9.3 Foreign Exchange 1 0.0 8.0 Feature Group B 12 0.0 11.9 Feature Group D 2279 0.0 18.9 DID Nothing to Report Packet DDD Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Protection Report Protection Alarm 106 0.0 5.5 Protection Relaying 13 0.0 4.8 Control Circuit 12 0.0 10.8 Telegraph Grade 75 Baud Nothing to Report Voice Nore Seport 10.0 4.8 Voice Protection Relaying Nothing to Report 10.0 7.6 4.8 Voice Protection Relaying Nothing to Report 10.0 8.0 8.0 9.0 9.6 Voice And Tone - Radio Land Line 200 0.0 8.7 9.0 7.5 9.5 9.5	PBX	16127	0.0	6.9
Mobile Nothing to Report Feature Group A 0.0 3.0 3.0 5.0	CENTREX	65753	0.0	3.7
Feature Group A	WATS	6706	0.1	4.1
Foreign Exchange	Mobile	Nothing to Report		
Feature Group B 12 0.0 11.9 Feature Group D 2279 0.0 18.9 DID Nothing to Report Packet DDD Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report Protection Alarm 106 0.0 5.5 Protection Relaying 13 0.0 4.8 Ontrol Circuit 12 0.0 10.8 Telegraph Grade 75 Baud Nothing to Report Telegraph Grade 150 Baud Nothing to Report Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line 244 0.0 7.6 Voice Switched Line 244 0.0 0.0 8.7 Voice and Tone - Radio Land Line 36 0.0 8.7 Voice and Tone - Radio Land Line 36 0.0 9.5 Sasic Data and Voice 1420 0.0 9.5 Voice and Data - PSN Access Nothing to Report Voice and Data - PSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Program Audio 200-3500 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 27 0.0 9.5 Program Audio 50-8000 HZ 3 0.0 10.0 Program Audio 50-8000 HZ 3 0.0 0.0 Program Audio 50-8000 HZ 5 0.0 Program Audio 50-8000 HZ	Feature Group A	6	0.0	9.3
Peature Group D Nothing to Report Packet DDD Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report Protection Alarm 106 0.0 5.5 Protection Alarm 108 12 0.0 10.8 12 12 10.0 10.8 12 12 10.0 10.8 12 12 10.0 10.8 12 12 10.0 10.8 12 12 10.0 10.8 12 12 10.0 10.8 12 12 10.0 10.8 12 12 10.0 10.8 12 12 10.0 10.8 12 12 10.0 10.8 12 12 10.0 10.8 12 12 12 10.0 10.8 12 12 12 10.0 10.8 12 12 12 10.0 10.8 12 12 12 12 12 10.0 10.8 12 12 12 12 12 10.0 1	Foreign Exchange	1	0.0	8.0
DID	Feature Group B	12	0.0	11.9
Packet DDD Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Protection Alarm 106 0.0 5.5 Protection Relaying 13 0.0 4.8 Control Circuit 12 0.0 10.8 Telegraph Grade 75 Baud Nothing to Report Voice Nor-Switched Ine Nothing to Report Voice Nor-Switched Line Nothing to Report Voice Switched Line 244 0.0 7.6 Voice Switched Trunk 200 0.0 8.7 Voice and Tone - Radio Land Line 36 0.0 8.8 Data Low Speed 77 0.0 7.5 Basic Data and Voice 1420 0.0 9.6 Voice and Data - PSN Access Tie Trunk 88 0.0 9.5 Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Protection Relay Voice Grade Nothing to Report Program Audio 200-3500 HZ 1 0.0 16.18 Program Audio 50-5000 HZ 1	Feature Group D	2279	0.0	18.9
Packet Synchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report Protection Alarm 106 0.0 5.5 Protection Relaying 13 0.0 4.8 Control Circuit 12 0.0 10.8 Telegraph Grade 150 Baud Nothing to Report Viving Switched Line Nothing to Report Voice Switched Line 244 0.0 7.6 Voice Switched Line 36 0.0 8.7 Voice Switched Trunk 200 0.0 8.7 Voice and Tone - Radio Land Line 36 0.0 8.8 Data Low Speed 77 0.0 7.5 Basic Data and Voice 1420 0.0 9.6 Voice and Data - SSN Access Nothing to Report 0.0 9.6 Voice and Data - SSN Access Nothing to Report 0.0 16.18 Protection Relay Voice Grade Data 11 0.0 16.18 Protection Relay Voice Grade Data 1 0.0 10.0 Telephoto and Facsimile	DID	Nothing to Report		
Packet Asynchronous Access Line Nothing to Report Protection Alarm 106 0.0 5.5	Packet DDD Access Line	Nothing to Report		
Protection Alarm 106 0.0 5.5 Protection Relaying 13 0.0 4.8 Control Circuit 12 0.0 10.8 Telegraph Grade 75 Baud Nothing to Report Voice Switched Line Nothing to Report Voice Non-Switched Line 244 0.0 7.6 Voice Switched Trunk 200 0.0 8.7 Voice and Tone - Radio Land Line 36 0.0 9.6 Basic Data and Voice 1420 0.0 9.6 Voice and Data - PSN Access Tie Trunk 88 0.0 9.5 Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Vice Grade Nothing to Report Nothing to Report 1 0.0 16.18 Program Audio 200-3500 HZ 1 0.0 10.0 10.0 10.0 Program Audio 50-1500 HZ 27 0.0 9.5 9.5 10.0 10.0 10.0 10.0 10.0 10.0 10.0 10.0 10.0 10.0	Packet Synchronous Access Line	Nothing to Report		
Protection Relaying	Packet Asynchronous Access Line	Nothing to Report		
Control Circuit	Protection Alarm	106	0.0	5.5
Telegraph Grade 75 Baud Nothing to Report	Protection Relaying	13	0.0	4.8
Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line 244 0.0 7.6 7.6 Voice Switched Line 240 0.0 0.0 8.7 Voice and Tone - Radio Land Line 36 0.0 8.8 0.0 0.0 8.8 0.0 0.0 8.8 0.0 0.0 8.8 0.0 0.0 9.6 0.0 0.0 9.6 0.0 0.0 9.6 0.0 0.0 9.6 0.0 0.0 9.6 0.0 0.0 9.6 0.0 0.0 9.6 0.0 0.0 9.6 0.0 0.0 9.6 0.0 0.0 9.6 0.0 0	Control Circuit	12	0.0	10.8
Voice Non-Switched Line Nothing to Report Voice Switched Line 244 0.0 7.6 Voice Switched Trunk 200 0.0 8.8 Voice and Tone - Radio Land Line 36 0.0 8.8 Data Low Speed 77 0.0 7.5 Basic Data and Voice 1420 0.0 9.6 Voice and Data - PSN Access Tie Trunk 88 0.0 9.5 Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report 1 0.0 16.18 Protection Relay Voice Grade Nothing to Report 1 0.0 16.18 Program Audio 200-3500 HZ 1 0.0 10.0 Program Audio 50-5000 HZ 2 1 0.0 10.0 Program Audio 50-15000 HZ 47 0.0 14.3 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 15kHZ Audio Nothing to Report 10.3 10.3 Dig	Telegraph Grade 75 Baud	Nothing to Report		
Voice Switched Line 244 0.0 7.6 Voice Switched Trunk 200 0.0 8.7 Voice and Tone - Radio Land Line 36 0.0 8.8 Data Low Speed 77 0.0 7.5 Basic Data and Voice 1420 0.0 9.6 Voice and Data - PSN Access Tie Trunk 88 0.0 9.5 Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report 1 0.0 16.18 Protection Relay Voice Grade Data Nothing to Report 1 0.0 16.18 Program Audio 200-3500 HZ 1 0.0 10.0 Program Audio 100-5000 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 27 0.0 9.5 Program Audio 50-15000 HZ 47 0.0 14.3 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 5kHZ Audio Nothing to Report 10.0 9.0	Telegraph Grade 150 Baud	Nothing to Report		
Voice Switched Trunk 200 0.0 8.7 Voice and Tone - Radio Land Line 36 0.0 8.8 Data Low Speed 77 0.0 7.5 Basic Data and Voice 1420 0.0 9.6 Voice and Data - PSN Access Tie Trunk 88 0.0 9.5 Voice and Data - SSN - Intermachine Trunk Nothing to Report 1 0.0 16.18 Protection Relay Voice Grade Data Nothing to Report 1 0.0 16.18 Protection Relay Voice Grade Data Nothing to Report 1 0.0 10.0 Program Audio 200-3500 HZ 1 0.0 10.0 Program Audio 100-5000 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 47 0.0 9.5 Program Audio 50-8000 HZ 47 0.0 9.9 Program Audio 50-8000 HZ 47 0.0 9.9 Program Audio 50-15000 HZ 47 0.0 9.9 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 Digital Data-2.4kb/s	Voice Non-Switched Line	Nothing to Report		
Voice and Tone - Radio Land Line 36 0.0 8.8 Data Low Speed 77 0.0 7.5 Basic Data and Voice 1420 0.0 9.6 Voice and Data - PSN Access Tie Trunk 88 0.0 9.5 Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report 1 0.0 16.18 Protection Relay Voice Grade Data 11 0.0 16.18 16.18 Protection Relay Voice Grade Nothing to Report 1 0.0 16.18 Program Audio 200-3500 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 27 0.0 9.5 Program Audio 50-15000 HZ 47 0.0 14.3 TV Channel-One Way 15kHZ Audio Nothing to Report 10 14.3 TV Channel-One Way 5kHZ Audio Nothing to Report 10 7.2 Digital Data-2.4kb/s 8 0.0 10.3 Digital Data-9.6kb/s 30 0.0 9.7 Digital Data-9.6kb/s 5196	Voice Switched Line	244	0.0	7.6
Data Low Speed 77 0.0 7.5 Basic Data and Voice 1420 0.0 9.6 Voice and Data - PSN Access Tie Trunk 88 0.0 9.5 Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report 1 0.0 16.18 Protection Relay Voice Grade Data 11 0.0 16.18 Protection Relay Voice Grade Nothing to Report 1 0.0 10.0 Program Audio 200-3500 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 2 1 0.0 10.0 Program Audio 50-15000 HZ 47 0.0 9.5 Program Audio 50-15000 HZ 47 0.0 9.5 Program Audio 50-15000 HZ 167 0.0 9.9 TV Channel-One Way 15kHZ Audio Nothing to Report Nothing to Report Digital Voice Circuit Nothing to Report 13 0.0 7.2 Digital Data-2.4kb/s 3 30 0.0 5.0 Digital Data-9.6kb/s	Voice Switched Trunk	200	0.0	8.7
Basic Data and Voice 1420 0.0 9.6 Voice and Data - PSN Access Nothing to Report 9.5 Voice and Data - SSN Access Nothing to Report 0.0 9.5 Voice and Data - SSN Access Nothing to Report 0.0 16.18 Protection Relay Voice Grade Data 11 0.0 16.18 Protection Relay Voice Grade Nothing to Report 0.0 10.0 Program Audio 200-3500 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 2 27 0.0 9.3 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 5kHZ Audio Nothing to Report 0.0 1.2 Digital Data-2.4 kb/s 13 0.0 7.2 Digital Data-2.4 kb/s 8 0.0 10.3 Digital Data-9.6 kb/s 307 0.0 5.0 Digital Data-9.6 kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0	Voice and Tone - Radio Land Line	36	0.0	8.8
Voice and Data - PSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Data Extension-Voice Grade Data 1 0.0 16.18 Protection Relay Voice Grade Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Program Audio 200-3500 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 2 7 0.0 9.5 Program Audio 50-15000 HZ 47 0.0 14.3 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 5kHZ Audio Nothing to Report 10 7.2 Digital Voice Circuit Nothing to Report 10 0.0 7.2 Digital Data-2.4kb/s 30 0.0 9.7 Digital Data-4.8kb/s 30 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 6.3	Data Low Speed	77	0.0	7.5
Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Data Extension-Voice Grade Data 11 0.0 16.18 Protection Relay Voice Grade Nothing to Report	Basic Data and Voice	1420	0.0	9.6
Voice and Data - SSN - Intermachine Trunk Nothing to Report Data Extension-Voice Grade Data 11 0.0 16.18 Protection Relay Voice Grade Nothing to Report 1 0.0 10.0 Program Audio 200-3500 HZ 1 0.0 10.0 10.0 Program Audio 100-5000 HZ 27 0.0 9.5 Program Audio 50-8000 HZ 47 0.0 14.3 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 5kHZ Audio Nothing to Report 9.0 7.2 Digital Voice Circuit Nothing to Report 10.0 10.3 Digital Data-2.4kb/s 13 0.0 7.2 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-9.6kb/s 307 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Nothing to Report Dedicated Digital 44.736 MBPS 1528 0.0 22.9 Dedicated Digital 456 MBPS or Higher 1 <	Voice and Data - PSN Access Tie Trunk	88	0.0	9.5
Data Extension-Voice Grade Data 11 0.0 16.18 Protection Relay Voice Grade Telephoto and Facsimile Program Audio 200-3500 HZ Nothing to Report 0.0 10.0 Program Audio 200-3500 HZ Program Audio 50-8000 HZ Program Audio 50-8000 HZ Program Audio 50-15000 HZ Are	Voice and Data - SSN Access	Nothing to Report		
Protection Relay Voice Grade Nothing to Report Telephoto and Facsimile Nothing to Report Program Audio 200-3500 HZ 1 0.0 10.0 Program Audio 100-5000 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 27 0.0 9.5 Program Audio 50-15000 HZ 47 0.0 14.3 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 5kHZ Audio Nothing to Report Digital Data-2.4kb/s 13 0.0 7.2 Digital Data-2.4kb/s 13 0.0 7.2 Digital Data-2.4kb/s 8 0.0 10.3 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-9.6kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report Dedicated Digital 44.736 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report	Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Telephoto and Facsimile Nothing to Report	Data Extension-Voice Grade Data	11	0.0	16.18
Program Audio 200-3500 HZ 1 0.0 10.0 Program Audio 100-5000 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 27 0.0 9.5 Program Audio 50-15000 HZ 47 0.0 14.3 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 5kHZ Audio Nothing to Report 10.0 7.2 Digital Voice Circuit Nothing to Report 13 0.0 7.2 Digital Data-2.4kb/s 13 0.0 7.2 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-9.6kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report Dedicated Digital 44.736 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Dedicated Alert Transport Nothing to Report 0.0 5.0 Dedicated Services 6578 0.0 12.5	Protection Relay Voice Grade	Nothing to Report		
Program Audio 100-5000 HZ 1 0.0 10.0 Program Audio 50-8000 HZ 27 0.0 9.5 Program Audio 50-15000 HZ 47 0.0 14.3 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 5kHZ Audio Nothing to Report 100 7.2 Digital Data-2.4kb/s 13 0.0 7.2 Digital Data-2.4kb/s 8 0.0 10.3 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-9.6kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1528 0.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report 0.0 5.0 Dedicated Alert Transport Nothing to Report 0.0 5.0	Telephoto and Facsimile	Nothing to Report		
Program Audio 50-8000 HZ 27 0.0 9.5 Program Audio 50-15000 HZ 47 0.0 14.3 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 5kHZ Audio Nothing to Report 100 9.9 Digital Voice Circuit Nothing to Report 13 0.0 7.2 Digital Data-2.4kb/s 8 0.0 10.3 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-9.6kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report 5.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report 5.0 5.0 Dedicated Alert Transport Nothing to Report 5.0 5.0	Program Audio 200-3500 HZ	1	0.0	10.0
Program Audio 50-15000 HZ 47 0.0 14.3 TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 5kHZ Audio Nothing to Report 100 7.2 Digital Voice Circuit Nothing to Report 13 0.0 7.2 Digital Data-2.4kb/s 8 0.0 10.3 Digital Data-4.8kb/s 8 0.0 10.3 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-9.6kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report 5.0 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report 5.0 5.0 Derived Services 6578 0.0 12.5	Program Audio 100-5000 HZ	1	0.0	10.0
TV Channel-One Way 15kHZ Audio 167 0.0 9.9 TV Channel-One Way 5kHZ Audio Nothing to Report Nothing to Report Digital Voice Circuit Nothing to Report Digital Data-2.4kb/s 13 0.0 7.2 Digital Data-4.8kb/s 8 0.0 10.3 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-9.6kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS or Higher 1 0.0 5.0 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Derived Services 6578 0.0 12.5	Program Audio 50-8000 HZ	27		
TV Channel-One Way 5kHZ Audio Nothing to Report Digital Voice Circuit Nothing to Report Digital Data-2.4kb/s 13 0.0 7.2 Digital Data-4.8kb/s 8 0.0 10.3 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-56kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1528 0.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Derived Services 6578 0.0 12.5	Program Audio 50-15000 HZ		0.0	
Digital Voice Circuit Nothing to Report Digital Data-2.4kb/s 13 0.0 7.2 Digital Data-4.8kb/s 8 0.0 10.3 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-56kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Volume Teacher Volume Teacher Dedicated Digital 44.736 MBPS Nothing to Report 5.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Nothing to Report Derived Services 6578 0.0 12.5	TV Channel-One Way 15kHZ Audio	167	0.0	9.9
Digital Data-2.4kb/s 13 0.0 7.2 Digital Data-4.8kb/s 8 0.0 10.3 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-56kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1528 0.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Derived Services 6578 0.0 12.5	TV Channel-One Way 5kHZ Audio	Nothing to Report		
Digital Data-4.8kb/s 8 0.0 10.3 Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-56kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Very Company of the port Very Company of the port Dedicated Digital 44.736 MBPS 1528 0.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Derived Services 6578 0.0 12.5	Digital Voice Circuit	Nothing to Report		
Digital Data-9.6kb/s 307 0.0 5.0 Digital Data-56kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1528 0.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Derived Services 6578 0.0 12.5		13	0.0	
Digital Data-56kb/s 5196 0.0 9.7 1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1528 0.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Derived Services 6578 0.0 12.5	Digital Data-4.8kb/s			
1.544 MBPS BSA 33185 0.0 10.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1528 0.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Derived Services 6578 0.0 12.5	Digital Data-9.6kb/s			
Dedicated Digital 3.152 MBPS Dedicated Digital 6.312 MBPS Nothing to Report Nothing to Report Nothing to Report Dedicated Digital 44.736 MBPS 1528 0.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Derived Services 6578 0.0 12.5	Digital Data-56kb/s			
Dedicated Digital 6.312 MBPSNothing to ReportDedicated Digital 44.736 MBPS15280.022.9Dedicated Digital 456 MBPS or Higher10.05.0Dedicated Alert TransportNothing to ReportDerived Services65780.012.5			0.0	10.2
Dedicated Digital 44.736 MBPS 1528 0.0 22.9 Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Derived Services 6578 0.0 12.5	-			
Dedicated Digital 456 MBPS or Higher 1 0.0 5.0 Dedicated Alert Transport Nothing to Report Derived Services 6578 0.0 12.5		Nothing to Report		
Dedicated Alert Transport Derived Services Nothing to Report 6578 0.0 12.5		1528	0.0	22.9
Derived Services 6578 0.0 12.5	•		0.0	5.0
0.0 12.0	•	Nothing to Report		
Dedicated Network Access Link Nothing to Report			0.0	12.5
	Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ENHANCED SERVICES

FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: April - June 2001

Service	Orders	MA	Interval
Business Line	82	0.0	5.0
PBX	Nothing to Report		
CENTREX	4	0.0	6.0
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	Nothing to Report		
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DDD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	Nothing to Report		
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension-Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel-One Way 15kHZ Audio	Nothing to Report		
TV Channel-One Way 5kHZ Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	Nothing to Report		
1.544 MBPS BSA	Nothing to Report		
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: April - June 2001

Service	Orders	MA	Interval
Business Line	2663	0.0%	2.4
PBX	56	0.0%	5.4
CENTREX	1883	0.0%	1.7
WATS	Nothing to Report		
Mobile	Nothing to Report		
Feature Group A	Nothing to Report		
Foreign Exchange	1	0.0%	15.0
Feature Group B	Nothing to Report		
Feature Group D	Nothing to Report		
DID	Nothing to Report		
Packet DDD Access Line	Nothing to Report		
Packet Synchronous Access Line	Nothing to Report		
Packet Asynchronous Access Line	Nothing to Report		
Protection Alarm	Nothing to Report		
Protection Relaying	Nothing to Report		
Control Circuit	Nothing to Report		
Telegraph Grade 75 Baud	Nothing to Report		
Telegraph Grade 150 Baud	Nothing to Report		
Voice Non-Switched Line	Nothing to Report		
Voice Switched Line	Nothing to Report		
Voice Switched Trunk	Nothing to Report		
Voice and Tone - Radio Land Line	3	0.0%	8.3
Data Low Speed	Nothing to Report		
Basic Data and Voice	Nothing to Report		
Voice and Data - PSN Access Tie Trunk	Nothing to Report		
Voice and Data - SSN Access	Nothing to Report		
Voice and Data - SSN - Intermachine Trunk	Nothing to Report		
Data Extension-Voice Grade Data	Nothing to Report		
Protection Relay Voice Grade	Nothing to Report		
Telephoto and Facsimile	Nothing to Report		
Program Audio 200-3500 HZ	Nothing to Report		
Program Audio 100-5000 HZ	Nothing to Report		
Program Audio 50-8000 HZ	Nothing to Report		
Program Audio 50-15000 HZ	Nothing to Report		
TV Channel-One Way 15kHZ Audio	Nothing to Report		
TV Channel-One Way 5kHZ Audio	Nothing to Report		
Digital Voice Circuit	Nothing to Report		
Digital Data-2.4kb/s	Nothing to Report		
Digital Data-4.8kb/s	Nothing to Report		
Digital Data-9.6kb/s	Nothing to Report		
Digital Data-56kb/s	1	0.0	22.0
1.544 MBPS BSA	114_	0.0	10.8
Dedicated Digital 3.152 MBPS	Nothing to Report		
Dedicated Digital 6.312 MBPS	Nothing to Report		
Dedicated Digital 44.736 MBPS	Nothing to Report		
Dedicated Digital 456 MBPS or Higher	Nothing to Report		
Dedicated Alert Transport	Nothing to Report		
Derived Services	Nothing to Report		
Dedicated Network Access Link	Nothing to Report		

Notes: MA: Missed appointments due to Company reasons Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ENHANCED SERVICES

FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: April - June 2001

Service	Orders	MA	Interval
Business Line	73	0.0	2.2
PBX		Nothing to Report	
CENTREX	69	0.0	2.6
WATS		Nothing to Report	
Mobile		Nothing to Report	
Feature Group A		Nothing to Report	
Foreign Exchange		Nothing to Report	
Feature Group B		Nothing to Report	
Feature Group D		Nothing to Report	
DID		Nothing to Report	
Packet DDD Access Line		Nothing to Report	
Packet Synchronous Access Line		Nothing to Report	
Packet Asynchronous Access Line		Nothing to Report	
Protection Alarm		Nothing to Report	
Protection Relaying		Nothing to Report	
Control Circuit		Nothing to Report	
Telegraph Grade 75 Baud		Nothing to Report	
Telegraph Grade 150 Baud		Nothing to Report	
Voice Non-Switched Line		Nothing to Report	
Voice Switched Line		Nothing to Report	
Voice Switched Trunk		Nothing to Report	
Voice and Tone - Radio Land Line		Nothing to Report	
Data Low Speed		Nothing to Report	
Basic Data and Voice		Nothing to Report	
Voice and Data - PSN Access Tie Trunk		Nothing to Report	
Voice and Data - SSN Access		Nothing to Report	
Voice and Data - SSN - Intermachine Trunk		Nothing to Report	
Data Extension-Voice Grade Data		Nothing to Report	
Protection Relay Voice Grade		Nothing to Report	
Telephoto and Facsimile		Nothing to Report	
Program Audio 200-3500 HZ		Nothing to Report	
Program Audio 100-5000 HZ		Nothing to Report	
Program Audio 50-8000 HZ		Nothing to Report	
Program Audio 50-15000 HZ		Nothing to Report	
TV Channel-One Way 15kHZ Audio		Nothing to Report Nothing to Report	
TV Channel-One Way 5kHZ Audio		• '	
Digital Voice Circuit		Nothing to Report Nothing to Report	
Digital Data-2.4kb/s		Nothing to Report	
Digital Data-4.8kb/s		Nothing to Report	
Digital Data-9.6kb/s Digital Data-56kb/s		Nothing to Report	
1.544 MBPS BSA		Nothing to Report	
Dedicated Digital 3.152 MBPS		Nothing to Report	
Dedicated Digital 5.132 MBPS		Nothing to Report	
Dedicated Digital 44.736 MBPS		Nothing to Report	
Dedicated Digital 456 MBPS or Higher		Nothing to Report	
Dedicated Alert Transport		Nothing to Report	
Derived Services		Nothing to Report	
Dedicated Network Access Link		Nothing to Report	
		♥ * * * * * * * * * * * * * * * * * * *	

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2001

Service	Reports	MA	%MA	Avg-RC
Business Line	101476	6321	0.1%	11.24
PBX	7159	1815	0.3%	14.14
CENTREX	30207	2602	0.1%	9.98
WATS	113	23	0.2%	17.63
Mobile	Nothing to report			
Feature Group A	74	19	0.3%	4:50
Foreign Exchange	Nothing to report			
Feature Group B	2	0	0.0%	1:19
Feature Group D	315	27	0.1%	5:33
DID	Nothing to report			
Packet DD Access Line	1	0	0.0%	23:15
Packet Synchronous Access Line	Nothing to report			
Packet Asynchronous Access Line	Nothing to report			
Protection Alarm	1003	188	0.2%	6:27
Protection Relaying	16	8	0.5%	23:13
Control Circuit	88	50	0.6%	21:18
Telegraph Grade 75 Baud	Nothing to report		5.5.0	
Telegraph Grade 150 Baud	Nothing to report			
Voice Non-Switched Line	2	2	1.0%	3:40
Voice Switched Line	326	82	0.3%	5:03
Voice Switched Trunk	48	15	0.3%	5:48
Voice and Tone - Radio Land Line	174	74	0.4%	9:01
Data Low Speed	55	9	0.2%	3:39
Basic Data and Voice	1701	273	0.2%	7:36
Voice and Data - PSN Access Tie Trunk	82	32	0.4%	4:00
Voice and Data - SSN Access	1	1	1.0%	10:21
Voice and Data - SSN - Intermachine Trunk	Nothing to report	•		
Data Extension - Voice Grade Data	30	7	0.2%	5:58
Protection Relay Voice Grade	Nothing to report	·	·-·-	5.55
Telephoto and Facsimile	Nothing to report			
Program Audio 200-3500 HZ	Nothing to report			
Program Audio 100-5000 HZ	11	7	0.6%	6:50
Program Audio 50-8000 HZ	18	10	0.6%	53:51
Program Audio 50-15000 HZ	33	16	0.5%	9:01
TV Channel - One Way 15kHZ Audio	4	0	0.0%	0:45
TV Channel - One Way 5kHZ Audio	Nothing to report	_		
Digital Voice Circuit	Nothing to report			
Digital Data-2.4kb/s	3	1	0.3%	5:21
Digital Data-4.8kb/s	7	6	0.9%	72:29
Digital Data-9.6kb/s	239	68	0.3%	5:52
Digital Data-56kb/s	4728	912	0.2%	3:29
1.544 MBPS BSA	33288	7623	0.2%	3:47
Dedicated Digital 3.152 MBPS	Nothing to report			
Dedicated Digital 6.312 MBPS	Nothing to report			
Dedicated Digital 44.736 MBPS	1422	375	0.3%	2:08
Dedicated Digital 456 MBPS or Higher	2	0	0.0%	0:05
Dedicated Alert Transport	Nothing to report	U	0.070	0.05
Derived Services	80	13	0.2%	60-11
Dedicated Network Access Link	Nothing to report	13	U.Z 70	69:11
	Houning to report			

Notes: MA: Missed appointments due to Company reasons

[%]MA. Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

PACIFIC BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2001

Service	Reports	MA	%MA	Avg-RC
Business Line	11	2	0.2%	11:50
PBX	31	4	0.1%	4:29
CENTREX	61	10	0.2%	30:18
WATS			ng to report	
Mobile			ng to report	
Feature Group A			ng to report	
Foreign Exchange			ng to report	
Feature Group B			ng to report	
Feature Group D			ng to report	
DID			ng to report	
Packet DD Access Line			ng to report	
Packet Synchronous Access Line			ng to report	
Packet Asynchronous Access Line			ng to report	
Protection Alarm			ng to report	
Protection Relaying			ng to report	
Control Circuit			ng to report	
Telegraph Grade 75 Baud			ng to report	
Telegraph Grade 150 Baud			ng to report	
Voice Non-Switched Line			ng to report	
Voice Switched Line			ng to report	
Voice Switched Trunk			ng to report	
Voice Switched Trunk Voice and Tone - Radio Land Line			ng to report	
Data Low Speed			ng to report	
Basic Data and Voice			ng to report	
Voice and Data - PSN Access Tie Trunk			ng to report	
Voice and Data - P SIN Access The Trumk			ng to report	
Voice and Data - SSN - Intermachine Trunk			ng to report	
Data Extension - Voice Grade Data			ng to report	
Protection Relay Voice Grade			ng to report	
Telephoto and Facsimile			ng to report	
Program Audio 200-3500 HZ			ng to report	
Program Audio 100-5000 HZ			ng to report	
Program Audio 50-8000 HZ			ng to report	
Program Audio 50-0500 HZ			ng to report	
TV Channel - One Way 15kHZ Audio			ng to report	
TV Channel - One Way 5kHZ Audio			ng to report	
Digital Voice Circuit			ng to report	
			ng to report	
Digital Data-2.4kb/s			ng to report	
Digital Data-4.8kb/s			ng to report	
Digital Data-9.6kb/s			ng to report	
Digital Data-56kb/s	196	8	0.0%	2:14
1.544 MBPS BSA	130	-	ng to report	
Dedicated Digital 3.152 MBPS			ng to report	
Dedicated Digital 6.312 MBPS	11	4	0.4%	1:15
Dedicated Digital 44.736 MBPS	11	•		1.10
Dedicated Digital 456 MBPS or Higher			ng to report	
Dedicated Alert Transport			ng to report	
Derived Services			ng to report	
Dedicated Network Access Link		Nothi	ng to report	

Notes: MA: Missed appointments due to Company reasons
%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2001

Service	Reports	MA	%MA	Avg-RC
Business Line	101263	6211	0.1%	11:15
PBX	4027	738		17:43
CENTREX	28947	2222		10:03
WATS	112	22		17:37
Mobile			Nothing to report	
Feature Group A	3	1	0.3%	41:17
Foreign Exchange			Nothing to report	
Feature Group B	2	0	0.0%	1:19
Feature Group D	315	27	0.1%	5:33
DID			Nothing to report	
Packet DD Access Line	1	0	0.0%	23:15
Packet Synchronous Access Line			Nothing to report	
Packet Asynchronous Access Line			Nothing to report	
Protection Alarm	22	13	0.6%	52:41
Protection Relaying	10	3	0.3%	22:29
Control Circuit	25	20	0.8%	44:24
Telegraph Grade 75 Baud			Nothing to report	
Telegraph Grade 150 Baud			Nothing to report	
Voice Non-Switched Line			Nothing to report	
Voice Switched Line	4	2	0.5%	15:46
Voice Switched Trunk			Nothing to report	
Voice and Tone - Radio Land Line	4	2	0.5%	21:32
Data Low Speed			Nothing to report	
Basic Data and Voice	16	4	0.3%	18:08
Voice and Data - PSN Access Tie Trunk			Nothing to report	
Voice and Data - SSN Access			Nothing to report	
Voice and Data - SSN - Intermachine Trunk			Nothing to report	
Data Extension - Voice Grade Data			Nothing to report	
Protection Relay Voice Grade			Nothing to report	
Telephoto and Facsimile			Nothing to report	
Program Audio 200-3500 HZ			Nothing to report	
Program Audio 100-5000 HZ			Nothing to report	
Program Audio 50-8000 HZ	1	1	0.0%	4:48
Program Audio 50-15000 HZ			Nothing to report	
TV Channel - One Way 15kHZ Audio			Nothing to report	
TV Channel - One Way 5kHZ Audio			Nothing to report	
Digital Voice Circuit			Nothing to report	
Digital Data-2.4kb/s			Nothing to report	
Digital Data-4.8kb/s	2	1		174:13
Digital Data-9.6kb/s	3	0	0.0%	31:39
Digital Data-56kb/s	40	17	0.4%	16:08
1.544 MBPS BSA	68	40	0.6%	29:01
Dedicated Digital 3.152 MBPS			Nothing to report	
Dedicated Digital 6.312 MBPS			Nothing to report	
Dedicated Digital 44.736 MBPS	1	1	1.0%	19: 4 7
Dedicated Digital 456 MBPS or Higher			Nothing to report	
Dedicated Alert Transport			Nothing to report	
Derived Services	81	13	0.2%	68:23
Dedicated Network Access Link			Nothing to report	

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

NEVADA BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: April - June 2001

Service	Reports	MA	%MA	Avg-RC
Business Line		Nothing to re	eport	
PBX		Nothing to re	eport	
CENTREX		Nothing to re	eport	
WATS		Nothing to re	eport	
Mobile		Nothing to re	eport	
Feature Group A		Nothing to re	eport	
Foreign Exchange		Nothing to re	eport	
Feature Group B		Nothing to re	eport	
Feature Group D		Nothing to re	eport	
DID		Nothing to re	eport	
Packet DD Access Line		Nothing to re	eport	
Packet Synchronous Access Line		Nothing to re	eport	
Packet Asynchronous Access Line		Nothing to re	eport	
Protection Alarm		Nothing to re	eport	
Protection Relaying		Nothing to re	eport	
Control Circuit		Nothing to re	eport	
Telegraph Grade 75 Baud		Nothing to re	eport	
Telegraph Grade 150 Baud		Nothing to re		
Voice Non-Switched Line		Nothing to re	eport	
Voice Switched Line		Nothing to re	•	
Voice Switched Trunk		Nothing to re	-	
Voice and Tone - Radio Land Line		Nothing to re		
Data Low Speed		Nothing to re	•	
Basic Data and Voice		Nothing to re	-	
Voice and Data - PSN Access Tie Trunk		Nothing to re		
Voice and Data - SSN Access		Nothing to re	-	
Voice and Data - SSN - Intermachine Trunk		Nothing to re		
Data Extension - Voice Grade Data		Nothing to re	•	
Protection Relay Voice Grade		Nothing to re		
Telephoto and Facsimile		Nothing to re	•	
Program Audio 200-3500 HZ		Nothing to re		
Program Audio 100-5000 HZ		Nothing to re	•	
Program Audio 50-8000 HZ		Nothing to re	•	
Program Audio 50-15000 HZ			•	
TV Channel - One Way 15kHZ Audio		Nothing to re		
TV Channel - One Way 5kHZ Audio Digital Voice Circuit		Nothing to re	•	
Digital Data-2.4kb/s		Nothing to re		
		Nothing to re	•	
Digital Data-4.8kb/s Digital Data-9.6kb/s		Nothing to re		
Digital Data-56kb/s		Nothing to re	•	
1.544 MBPS BSA		Nothing to report		
Dedicated Digital 3.152 MBPS		Nothing to re	eport	
Dedicated Digital 5.132 MBPS		Nothing to re		
Dedicated Digital 44.736 MBPS		Nothing to re		
Dedicated Digital 456 MBPS or Higher		Nothing to re	•	
Dedicated Alert Transport		Nothing to re		
Derived Services		Nothing to report		
Dedicated Network Access Link		Nothing to report		
		5 F 31.		

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service